

Berks Counseling Center – Job Description

Position Title:	CLINICAL INTEGRATION SPECIALIST		
Department:	CLINICAL	FLSA Status:	EXEMPT
Accountability:	CLINICAL DIRECTOR	Status:	FULL-TIME
Primary Location:	BCC	Creation/Revision Date:	JUNE 2017/NOV 2017

General Summary

This position is responsible for providing needed short term, integrated clinical supports and services within the Medical Clinic in a framework of integrated care serving as a direct provider of short term clinical care and a collaborative liaison with the medical and behavioral health departments in meeting the long term needs of the patient.

Minimum Qualifications

Master’s Degree in social work or counseling with at least six (6) months experience in a physical health and wellness or integrated care setting. Must have a valid PA driver’s license and the ability to drive and travel.

To perform this position successfully, an individual must be able to perform each essential function satisfactorily. The requirements are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made.

Knowledge, Skills, and Abilities

- Knowledge of and experience in working with low income, diverse, high-risk populations.
- Knowledge of community resources that address both the physical and behavioral health needs of patients.
- Knowledge of and demonstrated skill in organizing and managing competing priorities and effective problem-solving.
- Knowledge of evidenced based models of care and self- management tools that support the patient’s goals and positive health outcomes.
- Skill in communicating effectively both in writing and orally with essential understanding of health literacy.
- Skill in collecting and evaluating relevant patient data collection and use of patient registries to support and enhance project goals.
- Skill in motivation enhancement and engagement of patients in utilization of clinical and wellness supports.
- Skill in crisis intervention and short term modalities of clinical care.
- Skill in effectively presenting a clear and concise representation of a patient clinical profile and progress.
- Ability to work well collaboratively as part of a multidisciplinary team, that includes both physical health staff and physicians and behavioral health staff, to meeting the physical health and behavioral health needs of the persons served.
- Ability to effectively and respectfully advocate for the integrated care needs of the patient population served in the medical clinic serving as a liaison with clinical staff.
- Ability to be flexible and adapt to changing program needs.
- Ability to effectively and professionally represent the organization within the organization and in the community.
- Ability to treat patients with dignity and respect and support the needs of diverse populations.
- Ability to provide services within a setting of care that is recovery oriented and trauma informed.
- Ability to respond effectively in a crisis.
- Ability to seek supervision when needed
- Ability to work some evenings and flexible hours as needed

Essential Job Functions

1. Provide counseling and other clinical supports as needed for the patient population served in the Medical Clinic-- within a framework of integrated physical and behavioral health care.
2. Assure patients served in the Medication Management Clinic have an appropriate integrated care plan on file and are enrolled and engaged in necessary behavioral health, wellness, and clinical supports.
3. Directly supervise wellness care staff and activities.
4. Utilize motivational interviewing, motivation enhancement and other evidence based treatment modalities that support and enhance patient outcomes.
5. Utilize patient registries, dashboards, and other tools to identify and target interventions needed for the population served.
6. Participate in daily health huddles providing concise clinical assessment of emerging clinical needs of patients served that day.
7. Participate in integrated care meetings that are inclusive of the patient, physical health and behavioral health staff.
8. Be positive, motivational, culturally sensitive, and adaptive a serving as a leader and champion of healthy lifestyles and preventative care.
9. Advocate for and support policies and procedures that enhance the overall operations of the clinic and the coordination of care.
10. Directly engage and encourage the involvement of family and other natural supports in care.
11. Collecting data and providing services in a manner that fully complies with all CCBHC standards and quality measures.
12. Serve as a liaison between BCC Medical and Behavioral Health staff, supporting a fully integrated patient experience of care.
13. Participate in community meetings, collaborative and other initiatives that support the goals of integrated care.
14. Work directly and collaboratively with community primary and specialty care providers in facilitating wellness supports and preventative care.
15. Serve on BCC committees as appropriate within his/her scope of care.
16. Perform other duties and responsibilities as assigned which forward the establishment and success of the health promotion and wellness initiatives of integrated care.

Physical Requirements

SEEING:	Must be able to see well enough to read reports and use computer. Must be able to see well enough to drive an agency vehicle.
COMMUNICATING:	Must be able to communicate well enough to communicate to clients, vendors and coworkers.
MOBILITY:	Must have mobility to move about the agency. Must have mobility to move about the community.
LIFTING:	Must be able to lift up to 50 pounds.
OTHER:	Must be able to write, type and use technology.

Note: The statements herein are intended to describe the general nature and level of work being performed, but are not to be seen as a complete list of responsibilities, duties, and skills required of personnel so classified. Also, they do not establish a contract for employment and are subject to change at the discretion of Berks Counseling Center. Berks Counseling Center is an equal opportunity employer.

CLINICAL INTEGRATION SPECIALIST – Signature / Date

CLINICAL DIRECTOR – Signature / Date

PRINTED NAME

PRINTED NAME